



Restoring Internet Freedom Order (RIF Order) and Transparency Rule

- Definition of BIAS and important exclusions
- *Transparency Rule* adopted in FCC's *RIF Order* requiring BIAS providers to disclose network management practices, performance information (download and upload speeds; usage limits), pricing information and privacy policies
- Paid prioritization under *RIF Order*
- Federal antitrust laws in lieu of FCC regulation
- Expanded roles for Federal Trade Commission and state consumer protection agencies
- Status of the *RIF Order* appeal; *Mozilla Corporation et al. v. FCC* (D.C. Cir. 18-1051)

Generally Applicable Compliance Obligations

- *Communications Assistance and Law Enforcement Act (CALEA)*
- Federal and state entry regulation
- Periodic Form 477 Reports (semi-annual)
- Customer Proprietary Network Information (CPNI)
- *21st Century Communications and Video Accessibility Act (CCVA)*
- iVoIP E-911 notice requirements
- Network outage reporting requirements
- Annual regulatory fees

Overview of Federal and State USF Surcharges and State Transaction Taxes

- USF registration, reporting and contribution obligations
- Internet Tax Freedom Act
- State universal service surcharges and transaction taxes

Organizing Service Provider Websites to Satisfy Compliance Obligations and Maximize Customer Access to Information

- Structuring websites to convey required and useful service-related information
- *RIF Order*'s obligations for online disclosure of network management practices, performance data, pricing, company contact information
- Privacy policies for 2019
- Acceptable Use Policies (AUPs)
- Online terms and conditions—basic guidelines